Popup blockers and on-line payment issues

In order to pay filing fees associated with pleadings filed in the Electronic Filing System, popup blockers must be temporarily disabled. If you have a popup blocker running, the following payment issues may occur.

- You filed a pleading that required a fee, but never received a popup window showing the amount due.
- You filed a pleading that required a fee and received a blank popup window after viewing the Notice of Electronic Filing.
- You attempted to pay your fees by clicking Utilities>Internet Payments Due, but received a blank screen that showed "done" in the lower left hand corner of the browser.

Listed below are instructions for disabling the most common pop-up blocking programs.

To temporarily bypass the Popup Blocker
- Google Toolbar - Hold down the Ctrl key and then click on the "Internet Payments Due" link under Utilities.
- Yahoo Toolbar - Hold down the Ctrl key and then click on the "Internet Payments Due" link under Utilities.
- Windows XP (Internet Explorer) – Hold down the Ctrl key and then click on the "Internet Payments Due" link under Utilities.

Turn off Popup Blocker
- Google Toolbar - Click on the Google button>Options and uncheck Popup Blocker under accessories.
- Yahoo Toolbar - Click on the popup blocker button on the toolbar and uncheck Enable Popup Blocker.
- Windows XP - Open Internet Explorer and click on Tools>Popup Blocker>Turn off Popup Blocker.

Add certain web sites in the allow popup list
- Yahoo Toolbar - Click on the popup blocker button and select "always allow popups from…"
- Windows XP - Open Internet Explorer and click on Tools>Popup Blocker>Popup Blocker Settings. You may also click on the Popup Blocked message displayed near the top of the page and select "Always allow Popups from this site"
- Google Toolbar – Click on the popup blocker button. This will add the current web site to the allow popup list.